



MBER+ MEMBER PACK PLATFORM USER GUIDE (2025)

The Mber+ Portal is back! The Mber+ Portal will allow our Members to customise and create their Membership Pack for the 2025 Season.

Each Member will have 2025 entitlements and credits loaded to their Mber+ Portal account, allow them to redeem items and shop the wide range of Exclusive Membership Merchandise.

Please see the below step by step instruction on how to navigate your Mber+ Portal account.

STEP 1: INTRODUCTION EMAIL

Each Primary Account Holder (PAH) will receive an introductory email with a link to the Mber+ Portal platform.

The email will also provide you with your username, which you will need to establish your Mber+ Portal account.

Click the link in the email to reach the Mber+ Portal website.



Hi Member 1,

It's YOUR PACK YOUR WAY!

You're all set to start customising your Bulldogs Membership pack and to shop our brand-new range of exclusive add-ons.

Get started using the link below

<https://bulldogs-uat-club.mberplus.com.au/home/new-password?token=0ae3f652e98642e5b95a25489b6c81d3>

Your username is: 20240987

As the Primary Account Holder, you are receiving this email on behalf of all Secondary Account Holders linked to your account. You are required to share this information with the other members of your group and select their pack items in addition to your own.

You will soon receive a follow up email with digital versions of your Member cards which can be downloaded as a PDF or added to wallet applications on your smart phone, stay tuned!

Have a question about your pack? Please contact us at members@bulldogs.com.au

Kind regards,
Membership Services Team
Canterbury-Bankstown Bulldogs



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RUGBY LEAGUE CLUB LTD

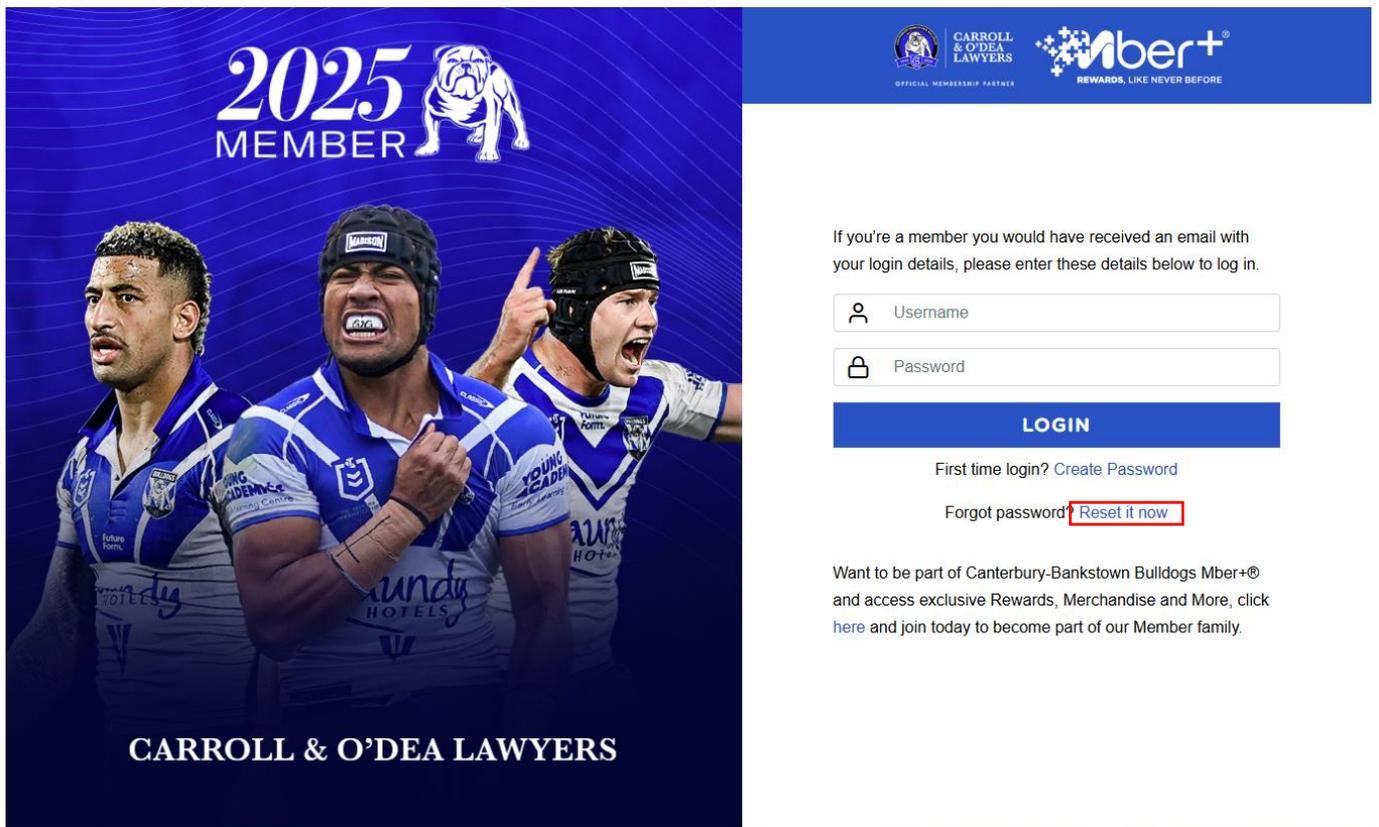
STEP 2: BEGIN HERE

Once you have reached the landing page of the Mber+ Portal, please click the "SIGN IN".



STEP 3: RESET PASSWORD BUTTON

Once on the login page of the Mber+ Portal click "Reset it Now" to set your password.



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Input your username (MEMBER NUMBER) and click “SUBMIT”

RESET YOUR PASSWORD ×

Enter your username and we'll send you a link to your email to reset the password

SUBMIT

BACK TO LOGIN

STEP 4: PASSWORD RESET

The Primary Account Holder will receive an email with a link to finalise setting the password.
Click the link in the email to set the password.



Hi Test,

We heard you need a new password?

Reset your password your password by clicking the link below.

<https://bulldogs-uat-club.mberplus.com.au/Account/ResetPassword?token=TokenIsNullOrEmpty>

Or alternately, copy and paste the URL into your web browser.

Not you? Please ignore this email and your password will remain the same.

If you have any questions, contact us at members@bulldogs.com.au



Input new password and click **"SUBMIT"**

Please note, your password must be greater than or equal to eight characters and contain upper and lower cases, numbers and one special character.

RESET PASSWORD

Password

SUBMIT

[Back to login](#)

Once your password has been successfully reset, the screen will display the message **"PASSWORD HAS CHANGED SUCCESSFULLY!"**

Click **"Back to login"** to begin your Membership Pack journey.

The Primary Account Holder will also receive an email to confirm that your password has been updated.

RESET PASSWORD

**PASSWORD HAS CHANGED
SUCCESSFULLY!**

[Back to login](#)



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STEP 5: LOGIN TO YOUR ACCOUNT

Once on the login page of the Mber+ Portal enter your username and newly create password before clicking **“LOGIN”**.

2025
MEMBER

CARROLL & O'DEA LAWYERS

Official Membership Partner

REWARDS, LIKE NEVER BEFORE

If you're a member you would have received an email with your login details, please enter these details below to log in.

Username

Password

LOGIN

First time login? [Create Password](#)

Forgot password? [Reset it now](#)

Want to be part of Canterbury-Bankstown Bulldogs Mber+® and access exclusive Rewards, Merchandise and More, [click here](#) and join today to become part of our Member family.

STEP 6: BEGIN HERE

The name of the Primary Account Holder as well as the Number of Entitlements and value of the credit will now appear in the top right corner.

Once on the landing page of the Mber+ Portal click **“BEGIN HERE”**.

Please note, you can click on the name in the top right corner at any time to update the account details.

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YOUR PACK
YOUR WAY

BULLDOGS MEMBER

Thank you for your support as a Bulldogs Member.

You're all set to start customising your Bulldogs Membership Pack and to shop our brand-new range of exclusive add-ons.

BEGIN HERE

STEP 7: ENTITLEMENTS PAGE

The Entitlements page outline the items available to redeem free of charge without using the credit value to add to the Membership Pack for each individual Member including the Primary Account Holder as well as all Secondary Account Holders.

Toddler and Baby Members will have the ability to redeem a personalised certificate and input the desired name.

All other Members will be presented with the option to redeem a physical Membership Card and Sticker.

All eligible Members will by default receive an eCard and PDF version of their Membership Card via email, but also have the option to redeem a physical card if they wish.

Please note, Members celebration a milestone year (2, 5, 10, 20, 30, 40, 50, 60,70, 80 years of Consecutive Tenure) will also have the option to redeem a Loyalty Reward.

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STEP 8: REDEEM OR OPT-OUT

For each Member, decide whether to Redeem or Opt-Out of receiving the listed item.

To Redeem an item, click the **“REDEEM”** button.

4 Game Flexi Blue Zone

Adult

Member Pack

Consecutive Tenure: 50

Members have the option to redeem a physical card and sticker sheet. In addition, Members will also receive a credit to shop the Members exclusive range of products. Members celebrating a milestone loyalty year will be offered the option to redeem a loyalty certificate and one (1) loyalty reward product.

50Yr Loyalty Item	Blue Zone Card	Bumper Sticker
		
REDEEM	REDEEM	REDEEM
OPT-OUT	OPT-OUT	OPT-OUT

Once on the page for each individual item, click the **“REDEEM”** button to finalise the redemption.

For Items which can be personalised, enter the desired name.

For Loyalty Rewards, select one of the three items available before clicking **“REDEEM”**.



SHOP

ENTITLEMENTS ALL JUNIOR PET TODDLER ACCESSORIES BABY DRINKWARE BAGS

HOME > SHOP > 50YR LOYALTY ITEM



50YR LOYALTY ITEM

Thank you for your support as a 50 year Member!

Personalise a complimentary certificate as well as select one (1) loyalty reward item to be included in your Membership pack.

Choose from a Medallion, Lapel Pin or Banner to celebrate your 50 consecutive years of Membership.

The credit available is not put towards redeeming a loyalty reward or certificate, they are complimentary items free of charge.

\$0.00

Product Choice 50Yr

- Medallion [50Yr]
- Lapel Pin [50Yr]
- Banner [50Yr]

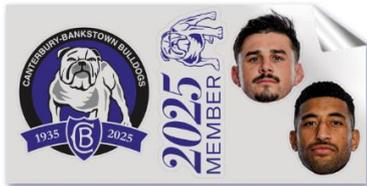
Name Input

Quantity: 1

REDEEM

[Back to entitlements](#)

HOME > SHOP > BUMPER STICKER



BUMPER STICKER

Our bumper stickers are a fun and creative way to express yourself and show off your personality. Material: Arlon vinyl film (Mattie print) Size: 160mm & 80mm

\$0.00

Quantity: 1

REDEEM

[Back to entitlements](#)

HOME > SHOP > BLUE ZONE CARD



BLUE ZONE CARD

Member Cards are a versatile and convenient solution for rewarding and recognising customers. Material: Teslin & PC Size: 54mmW & 86mmH

\$0.00

Quantity: 1

REDEEM

[Back to entitlements](#)



To Opt-Out of receiving an item, click the **“OPT-OUT”** button

Confirm by clicking the **“YES”** button. Please note, once confirmed you cannot reverse this action.

STEP 9: CONFIRM ENTITLEMENTS

Once each item has been Redeemed or Opted-Out of the number of **“Choices”** in the top right of the screen will now show as **“0”** and items will appear in the cart.

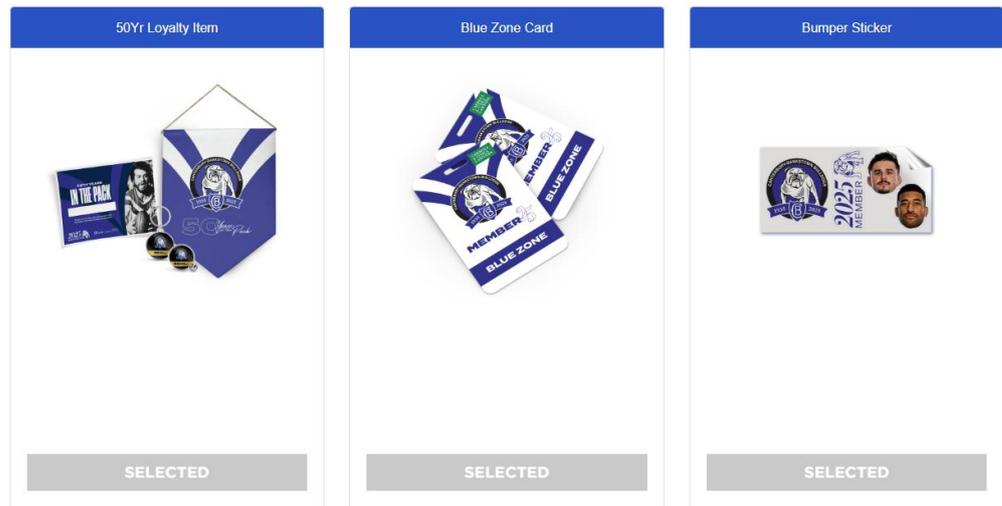
To restart the Entitlement selection process, click the **“CLEAR SELECTION”** button, however if an item has already been Opted-Out of the option to **“REDEEM”** will no longer be shown.

Items will show as **“SELECTED”** if you have chosen to Redeem them.

Item will show as **“REMOVED”** if you have decided to Opt-Out of receiving them.

4 Game Flexi Blue Zone
Adult
Member Pack
Consecutive Tenure: 50

Members have the option to redeem a physical card and sticker sheet. In addition, Members will also receive a credit to shop the Members exclusive range of products. Members celebrating a milestone loyalty year will be offered the option to redeem a loyalty certificate and one (1) loyalty reward product.



STEP 10: START SHOPPING

Click the **“START SHOPPING”** button to progress to the Shop page.



The **Credit value** in the **top right corner** will detail the total Credit available to be discounted from the total value of the order.

Members with an **“Adult”**, **“Concession”** or **“Junior”** price type will receive a **\$50** Credit.



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Members with a "Family" price type (2 Adult 2 Junior bundle) will receive a total Credit of **\$180**.

"Pet", "Toddler" and "Baby" Members also receive a **\$50** Credit.

Credits can be used for products and postage.

Home | Carroll & Fowler Lawyers | Member+ | Bulldogs Member | 0 Choice(s) | \$50.00 Credit(s) | Logout

ENTITLEMENTS

ENTITLEMENTS ALL JUNIOR PET TODDLER ACCESSORIES BABY DRINKWARE BAGS

STEP 11: ADD ITEMS TO CART

Click on each item to see its features.

Junior Plate
\$20.00

Toddler Plate
\$20.00

Toddler Teddy Bear
\$20.00

Baby Teddy Bear
\$20.00

If the item can be **personalised**, input the desired name.

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HOME > SHOP > TODDLER PLATE



TODDLER PLATE

Introducing the perfect solution for feeding your little one - the Polymer Plate. (Not Dishwasher Safe). Material: Polymer Size: 6 inches diameter

\$20.00

Name Input:

Quantity:

- 1 +

ADD TO CART

[Back to shop](#)

To add an item to the cart, click the “ADD TO CART” button.

HOME > SHOP > TODDLER PLATE



TODDLER PLATE

Introducing the perfect solution for feeding your little one - the Polymer Plate. (Not Dishwasher Safe). Material: Polymer Size: 6 inches diameter

\$20.00

Name Input:

Quantity:

- 1 +

ADD TO CART

[Back to shop](#)

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STEP 12: VIEW CART

Once finished shopping click on the **cart** button to view the cart.

Navigation bar with home icon, logos for CARROLL & O'DEA LAWYERS and iber+, and user information: Bulldogs Member, 0 Choice(s), \$50.00 Credit(s), a shopping cart icon with '3' items, and a LOGOUT button.

Category menu: ACCESSORIES, ENTITLEMENTS, ALL, JUNIOR, PET, TODDLER, ACCESSORIES, BABY, DRINKWARE, BAGS

HOME > ACCESSORIES

Search

Sort by Newest Items

Review the order and click the **“CHECKOUT”** button to progress.

	50 Year Loyalty Certificate Name Input:	BUL25-T-007	\$0.00	1	\$0.00
4 Game Flexi Blue Zone - 996737 Remove					
	Blue Zone Card	BUL25-C-001-04	\$0.00	1	\$0.00
4 Game Flexi Blue Zone - 996738 Remove					
	Bumper Sticker	BUL25-S-039	\$0.00	1	\$0.00

CLICK CHECKOUT TO CONFIRM YOUR DELIVERY DETAILS AND SELECT YOUR PREFERRED SHIPPING OPTION

Shop Items

Product Name	Inventory Code	Price	Quantity	Total
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CLEAR CART **CONTINUE SHOPPING** **CHECKOUT**



STEP 13: SHIPPING AND BILLING

Enter the Shipping Details before selecting the preferred **shipping option** and agreeing to the **Terms and Conditions as well as the Privacy Policy**.

Please note, standard shipping is expected to take **10-20 business days** to be delivered, whilst express shipping is estimated to arrive in **8-15 days**.

Select **“CONTINUE”** to progress.

CHECKOUT

ENTITLEMENTS ALL JUNIOR PET TODDLER ACCESSORIES BABY DRINKWARE BAGS

HOME > CHECKOUT

1. SHIPPING & BILLING

Shipping and Billing are the same

SHIPPING

Bulldogs	Member
Phone*	Email*
<small>This field is required.</small>	
Company Name/Building	
Address Line 1*	
<small>This field is required.</small>	
Address Line 2	
<input type="checkbox"/> I can't find my Suburb	
DUBBO	NSW
2830	AUSTRALIA

Standard (10 - 20 business days) \$11.55
 Express (8 - 15 business days) \$13.92

I have read and consent to the [Terms & Conditions](#) and [Privacy Policy](#)

CONTINUE

YOUR CART

ENTITLEMENTS	
SHOP ITEMS	
Product	Total
 Junior Lunch Cooler Qty: 2	\$40.00
 Bag Tag - Luggage Tag Qty: 1	\$5.00

SUMMARY

SUBTOTAL	\$45.00
SHIPPING & HANDLING	\$11.55
CREDIT/DISCOUNTS	-\$0.00
TOTAL	\$56.55
Included GST	\$5.13

RETURNS POLICY

BULLDOGS FC MBER+® REWARDS STORE has a standard refunds policy complying with relevant Australian Consumer rights. [Click here](#) for full policy



STEP 14: APPLY CREDIT AVAILABLE

Apply the assigned Credit value.

Enter the amount into the text box.

Please note, if the order **“TOTAL”** is less than the **“CREDIT Available”**, enter the **exact value of the order “TOTAL”**.

If the order **“TOTAL”** is equal to or greater than the **“CREDIT Available”**, enter the **exact value of the “CREDIT Available”**.

In the example shown, the **“TOTAL”** is **\$93.05** and the **“CREDIT Available”** is **\$50**.

To successfully redeem the Credit value, ‘Bulldogs Member’ would enter **\$31.55** and click the **“APPLY”** button.

CHECKOUT

ENTITLEMENTS ALL JUNIOR PET TODDLER ACCESSORIES BABY DRINKWARE BAGS

HOME > CHECKOUT

THANK YOU!
IF YOU HAVE A CREDIT AMOUNT, THIS
WILL BE AUTOMATICALLY APPLIED

2. CREDIT & DISCOUNTS

Credit available can apply \$50.00
Credit amount auto apply:
50.00

Discount Code:
Enter a discount code to apply

CANCEL COUPON **APPLY**

3. PAYMENT

SUBTOTAL	\$ 70.00
SHIPPING & HANDLING	\$ 11.55
CREDIT/DISCOUNTS	-\$ 50.00
Voucher ()	-\$ 0.00
TOTAL	\$31.55
Included GST	\$0.00

StripeAPI

PREVIOUS **PROCESS**

YOUR CART

ENTITLEMENTS

Bulldogs Member - 1057120

	Blue Zone Card Qty: 1	\$0.00
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Bulldogs Member - 1057121

	Bumper Sticker Qty: 1	\$0.00
--	--------------------------	--------

SHOP ITEMS

Product	Total
Cap Qty: 1	\$30.00
Scarf Qty: 1	\$30.00
Mouse Mat	\$10.00

Once applied correctly, a message **“Credit has been applied successfully!”** will appear.



STEP 15: PAYMENT

Once the Credit has been applied, if the Total price of the order is now **\$0.00**, no payment is required.

Click the **“PROCESS”** button to complete the order.

HOME > CHECKOUT



2. CREDIT & DISCOUNTS

Credit available can apply \$50.00
Credit amount auto apply:
50.00

Discount Code:

Enter a discount code to apply

CANCEL COUPON

APPLY

3. PAYMENT

SUBTOTAL \$ 68.00
SHIPPING & HANDLING \$ 11.55
CREDIT/DISCOUNTS -\$ 50.00
Voucher () -\$ 0.00
TOTAL \$29.55
Included GST \$0.00

StripeAPI

PREVIOUS

PROCESS

YOUR CART

ENTITLEMENTS

SHOP ITEMS

Product	Total
Cap Qty: 1	\$30.00
Lanyard Qty: 1	\$8.00
Scarf Qty: 1	\$30.00

SUMMARY

SUBTOTAL	\$68.00
SHIPPING & HANDLING	\$11.55
CREDIT/DISCOUNTS	-\$50.00
TOTAL	\$29.55
Included GST	\$0.00

RETURNS POLICY

If the total value of the order is **above \$0.00**, input the preferred payment details and click **“PROCESS”** to complete the order.



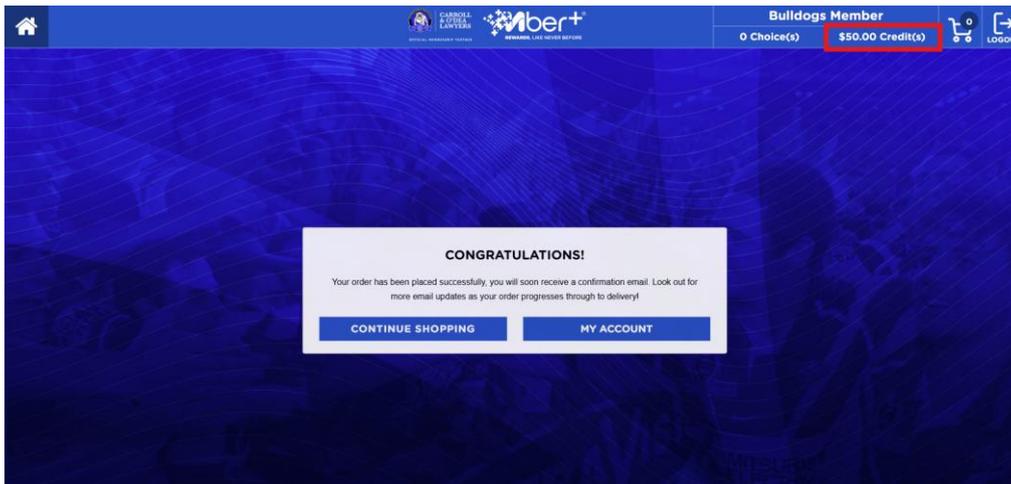
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STEP 16: ORDER CONFIRMATION

Once the order has been completed, this message will confirm your order has been processed.

The remaining Credit amount will also be shown.



An email will also be sent to the email address provided with the Order Details and Tax Invoice included.



Hi Member 1,

You've just built your very own 2025 Membership Pack!

We're getting your order ready and will let you know as soon as it's on its way.

For delivery timeframes, please refer to the shipping details below or information on our website.

Have a question about your pack? Please contact us at members@bulldogs.com.au

Kind regards,
Membership Services Team
Canterbury-Bankstown Bulldogs

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STEP 17: ORDER TRACKING

Once the order has been processed, emails will be sent to the email address provided to confirm when the order is on its way and provide any necessary updates.



Hi Grace,

Great news!

Your pack is on the way and is due to arrive in approximately 10 to 14 business days.

You will be able to track the status of your shipment from tomorrow morning.

Click [here](#) and enter MUS0000000 as the Tracking ID.

Please note that a signature may be required at time of delivery.

Have a question about your pack? Please contact us at members@bulldogs.com.au

Kind Regards,
Membership Services Team
Canterbury-Bankstown Bulldogs

2025
MEMBER



MEMBERS@BULLDOGS.COM.AU



1300 769 164



BELMORE SPORTS GROUND



BULLDOGS.COM.AU/MEMBERSHIP

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QUESTIONS

If you have any questions about the Mber+ Portal your Membership Pack, please contact the Membership Services Team at members@bulldogs.com.au or directly on 1300 769 164 between Monday – Friday from 9am – 5pm.

